

## The KCTCS's Self Service Supplier System - Updating Your Account

### You will need...

- The User ID you entered when you registered with the Kentucky Community and Technical College System's self service supplier system. This ID should begin with 'SUP\$'.
  - a. Are you new to KCTCS? Click <u>here</u> and register using the 'New Suppliers' link.
  - b. Have you done prior business with KCTCS, but you do not have a User ID? Email <u>KCTCS-Purchasing@kctcs.edu</u> for an invite.
- Your password.
  - a. Forgot your password? Click here to reset it.

### Use the link provided to begin your registration.

PRD: KCTCS self service supplier system



### Login Page

- 1. Enter your User ID using all caps.
- 2. Enter your password (this is case sensitive).
- 3. Click 'Sign In' to proceed.

### \*Note:

To access these directions from the signin page, click 'Click here for instructions'. If you have forgotten your password, click the 'I forgot my password' link. If you have never done business with KCTCS before, click on the 'Register as a Supplier' link to start a new registration.



Login	
Already a E	Bidder or Supplier ?
Login here as a <b>Click here for</b>	in existing User.
User ID	
Password	2
	Sign In
l forgot my pa	ssword
Click here to res	set your password
have a user ID?	with KCTCS before but don't ? Email us at KCTCS- ctcs.edu for a registration invite.
Not yet a B	idder or Supplier ?
Regist	er as a Supplier



### **KCTCS Supplier Portal homepage**

- 1. Initiate Supplier Change tile: Click this tile to make updates and submit account changes for approval. This tile can also be used to view pending change requests. More details can be found on pg. 4, below.
- 2. FAQs | Contact Us tile: Click this tile to view commonly asked questions and their answers. This tile can also be used to submit a question.
- 3. Change My Password tile: Click this tile to change your password.
- 4. Home Button: Click this at any time to return to the KCTCS Supplier Portal homepage.
- 5. Actions List: Click this to sign out of the Supplier Portal.

A KC	TCS		▼ KCTCS Supplier F	Portal			
	Initiate Supplier Change	1	FAQs   Contact Us	2	Change My Password	3	4 5
			Get helpful information	here.			
			•				C



### Initiate Supplier Change tile

### Welcome train stop

Once you click on the Initiate Supplier Change tile, unless you already have pending change requests in the system, the Welcome train stop (page) is the first page that will appear. If you have pending requests, they will appear on a review page and there will be a Create New Request button to initiate a new change request.

- Click the Exit button to return to the Supplier Portal homepage.
- 2. Click the Save for Later button to save your changes without submitting the changes for approval.
- 3. Click the Previous button to return to the previous train stop.
- 4. Click the Next button to advance to the next train stop.

Welcome Contact Name Supplier Change Request  $\land$ **Company Profile** Welcome Addresses Contacts Payment Profile Submit Exit Next 3 Welcome Contact Name Review Chanc (Supplier Name) KENTUC Use the Next buttons at the bottom of each page to navigate through each train stop and update your company information for addresses, contacts, and payment remit information as needed. Any field with an asterisk (\*) is required to be completed.



### \*Note:

These buttons are available on each train stop. To use any of the buttons mentioned above, you must first enter a value for each required field on that train stop.



### **Company Profile train stop**

Th Company Profile train stop displays general information about your company. All of this information can be updated as needed.

### **Required Fields:**

At least one Standard Industry Code (SIC) is required. You must also have a Supplier Name and an answer to each Profile Question.

<

- Click the SIC Code Type drop down box and select 'US - NAICS Codes'.
- 2. Click on the Loop Up icon next to the Standard Industry Code field.
- The first 300 codes will be displayed. If you do not see your code, enter a description of the goods or services you provide in the Description field.
- 4. Click Look Up.
- 5. Click the link associated with the code that best describes the goods or services you provide.
- 6. You can click the Add Code button to add additional SIC codes.

🔇 Su	pplier Change R	lequest	Company Pr	ofile for	Supplier I	Name				:
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۷	Velcome	Company Profile	Addresses	Co	ontacts	Payment Profile	Sub	omit		
					Exit	Save for Later	Previous	Next	•	
Со	npany Profile	for Supplier Nam	е				Revi	ew Chang	<u>)s</u>	
View	or update general inform	ation about your company								
Uni	que ID & Company	/ Profile								
		*Supplier	Name Supplier Name			Ad	d Attachment			
· · ·	nd All Collapse All Standard Industry				Look U	o Standard Ind	ustry Cod	е	×	
\$ [	Add Code 6	Standard Ir	Adustry Code De	Standard Ind Look Up Search	Code Type dustry Code begin Description begin Clear Clear 300 results can be	Cancel Basic Looku	3			^
				View 100 Standard Industry Code 11 111 111	Crop Production	Descrip stry, Fishing, and Hunting n Farming	tion	1-300 of 300	€ Last	
				11111 11112 11113	Soybean Farming	g Soybean) Farming				>



required.

part.

- 7. All fields under the Profile Profile Questions Questions section are \*Minority Business Enterprise/MBE Defined as a business at least 51% owned by one or more African-Americans, Hispanics, Native Americans, Asian Pacific Americans, Asian Indian Americans, and other groups as defined by Federal law. Select If you have answered these questions in the past, \*Women-Owned Business Enterprise/WBE then your answers will Women-Owned small business concern is at least 51% owned by one or more women; or if appear and there will be publicly owned, at least 51% of the stock is owned by such individuals AND its management, and daily operations are controlled by them as well. no action required on your OYes ONO If you have not answered \*Disadvantaged Business Enterprise/DBE these questions, then each Defined as a business at least 51% owned by at least one differently abled, socially, or economically disadvantaged individual as defined by Federal law. one must have a response OYes before you can move to ○ No the next train stop. \*Veteran Owned Business/VOB Defined as a business at least 51% owned and operated by a service veteran. OYes ONO \*Disadvantaged Veteran Owned Business/DVOB Defined as a business at least 51% owned and operated by a service veteran with a service-related disability of at least 10 percent. OYes ONO \*Small disadvantaged/minority business concern is at least 51% owned, managed and operated on a daily basis by one or more socially and economically disadvantaged or minority individuals. Non-minority women should not check this. Select Review Changes

### **Optional Fields:**

 Use the Comments field to give additional detail regarding the goods and services your company provides.

> This information will be used to supplement the SIC codes that are entered.

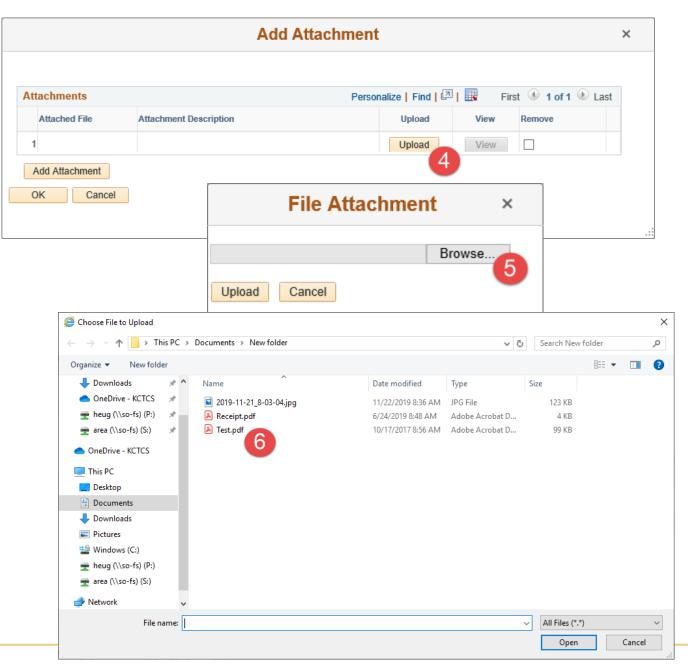
- 2. The Review Changes link can be clicked at any time to review the changes that have been entered.
- 3. Click the Add Attachment link and follow the directions on the next page to add attachments related to your company.

While no attachment is required, some examples would be a certificate of insurance, updated W9, diversity certification, etc.

< Supplier	er Change Request Company Profile for Supplier Name							
-				ļ				
Welcome	Co	mpany Prof	ile Addre	sses	Contacts	Payme	ent Profile	Submit
					Exit	Save fo	r Later 📔 ┥ F	Previous Next
Company	Profile for	Supplier	Name					Review Changes
View or update	general informatio	n about your coi	mpany					
Unique ID &	& Company Pr	ofile						
		*	Supplier Name Supp	lier Name			Add A	Attachment
Expand All	Collapse All							3
The Standar	d Industry Co	des						
SIC Code	Туре	s	tandard Industry Code	Description	Rem	ove		
	~		Q					
Add	Code							
Comme	nts							
1								



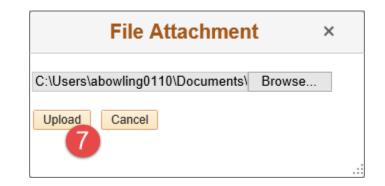
4. Click the Upload button.



5. Click the Browse button. For Safari browser click the Choose a file option.

6. Select the PDF file you wish to attach and click Open.

7. Click the Upload button.



8. Add a description as needed and click the OK button. The file has now been added as an attachment.

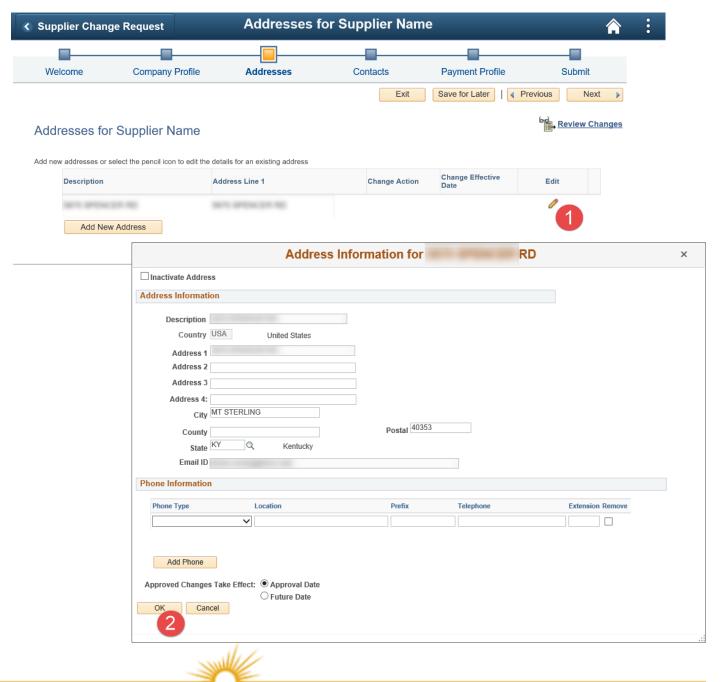
Attachments		Personalize   Find	Firs	t 🕚 1 of 1 🕑 Last
Attached File	Attachment Description	Upload	View	Remove
1 Test.pdf		Upload	View	

 Click the Next button to advance to the next train stop.



### **Addresses Train Stop**

 To edit an existing address, click the Edit icon / next to the address that needs to be changed.



2. Update any address fields as necessary and click OK.

\*Note:

You can also Inactivate an address so long as it is not currently being used as your ordering or remit address. If you would like to add a new ordering or remit address add a new address using the directions below.

### Addresses (cont.)

# 3. To add a new address, click Add New Address.

4. Enter new address

\*Note:

information and click OK.

Addresses must have values

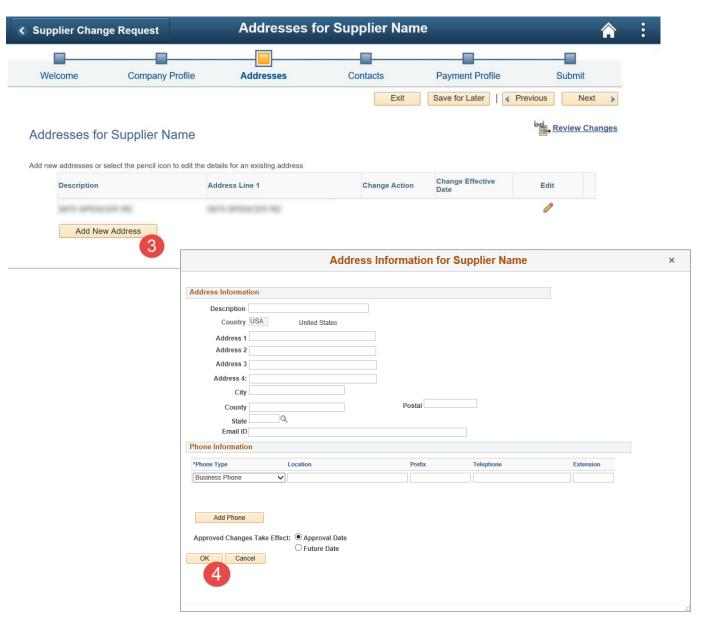
State and Postal (Zip Code).

5. Click the Next button to

stop.

advance to the next train

for at least Address 1, City,





### Contacts train stop

 To edit an existing contact, click the Edit icon *P* next to the contact that needs to be changed.

2. Update any contact fields

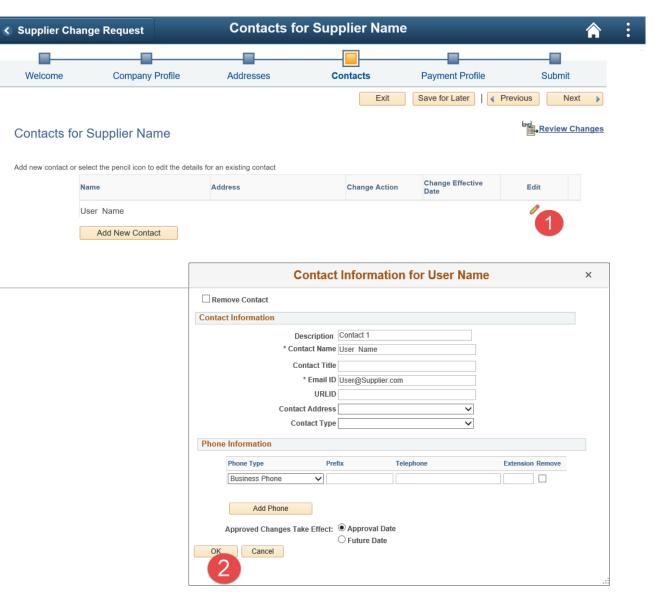
You can also Inactivate a

contact using the Remove

Contact box in the top left.

\*Note:

as necessary and click OK.





### Contacts (cont.)

3. To add a new contact, click Add New Contact.

4. Enter new contact

and Email Address.

\*Note:

information and click OK.

Contacts must consist of at least First Name, Last Name,

Supplier Chan	ge Request	Contacts fo	or Supplier Nam	ne	
_					
Welcome	Company Profile	Addresses	Contacts	Payment Profile	Submit
			Exit	Save for Later	evious Next
Contacts for	Supplier Name				Review Changes
Add new contact or sel	lect the pencil icon to edit the details	s for an existing contact			
Na	ame	Address	Change Action	n Change Effective Date	Edit
U	ser Name				0
	Add New Contact				
			Add N	New Contact	×
		Contact Information			
			Description		
			* First Name		
			* Last Name		
			*Email Address		
			URL		
			Contact Address	~	
			Contact Type	~	
		Phone Information			
		*Phone Type	Prefix	Telephone	Extension
			~		
		Add Phe Approved Change OK Cancel	s Take Effect:   Approval I  Future Dat		

5. Click the Next button to advance to the next train stop.



### Payment Profile train stop

 To edit an existing payment profile, click the Edit icon / next to the profile that needs to be changed.

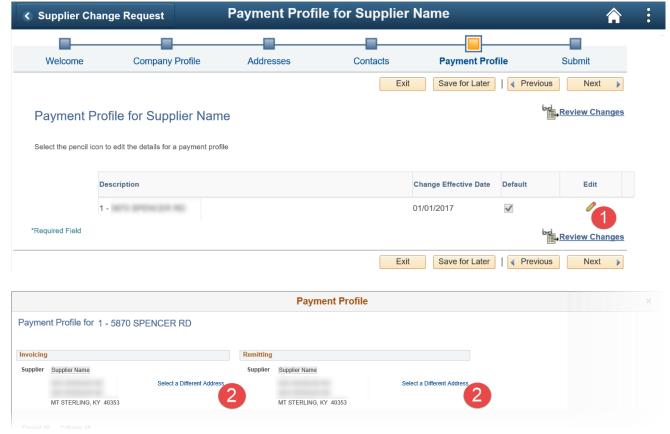
### \*Note:

If you have multiple ordering and remit addresses and you would like to add an additional payment profile, please contact us at <u>KCTCS-</u> <u>Purchasing@kctcs.edu</u>.

2. Click the Select a Different Address link under either the Invoicing or Remitting section to update the address.

Click the radio button 

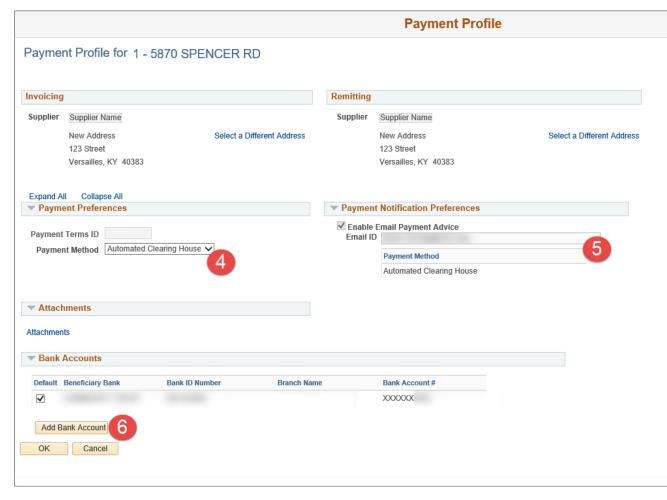
 next to the address you would like to use for ordering or remitting (depending on the link clicked in the last step) and click OK.







- 4. Use the Payment Method drop down to choose either 'Automated Clearing House' (ACH) or 'System Check' as your preferred payment method.
- 5. If you choose ACH, update the Email ID for the emailing of payment advice as needed.
- 6. Click the Add Bank Account button to add a new account to your payment profile.





### Payment Profile (cont.)

7. Enter the information for your new account and click OK.

### \*Note:

A new account requires at least a Bank Name, Bank ID, DFI ID (which should match the Bank ID), and a Bank Account Number.

Add New	Supplier Bank Account	×
ank Accounts		
Description Country USA United States Bank Name Branch Name Bank ID Qualifier 001 United States Bank Bank ID Bank Account Number	or         or         or         Account Type	
DFI Qualifier 01 Transit Number IBAN	DFI ID	
Bank Address		
Address 1 Address 2 Address 3 Address 4: City County State Q	Postal	
Bank Phone		
Prefix Phone Ext Fax		
OK Cancel		



### Payment Profile (cont.)

- 8. Check the box next to your new account.
- 9. Click OK.
- 10. Click the Next button to advance to the next train stop.

			<b>Payment Profile</b>		
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Payment Preferences			ment Notification Prefer		
ayment Terms ID		✓ Ei En	nable Email Payment Advic	•	
Payment Method Automate	d Clearing House 🗸	E.			
			Payment Method		
			Automated Clearing	House	
Attachments					
tachments					
Bank Accounts					
efault Beneficiary Bank	Bank ID Number	Branch Name	Branch ID	Bank Account #	
				XXXXXXX	
✓					
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	100700.00	Branch			
		Branch			
Add Bank Account		Branch			
Add Bank Account	101101	Branch			
Add Bank Account	10.00	Branch			



### Submit train stop

- 1. Enter an email for communication regarding the approval of your changes.
- 2. Enter Comments as needed.
- 3. Click the Review button to review your changes.

Supplier Change Request     Review and Submit Changes for Supplier Name										
Welcome	Company Profile	Addresses	Contacts	Payment Profile	Submit			-		
			Exit	Save for Later	revious Next					
Review and S	Submit Changes for S	Supplier Name								
	our changes before submitting on to review changed informatic	n.								
Use the "Submit" butto	on to submit your change reque	st.								
Email communication r	regarding this request will be se	ent to:								
		1								
Cor	mments									
Confirm Changes	254 characters remain	ing								
Review	Withdraw Sub	mit								
0			Exit	Save for Later	revious Next 🕨					



### Submit (cont.)

4. Review all changes and Review Page for Supplier Name click Return. Expand All Collapse All ~ Profile Questions 1 Current Proposed \*Minority Business Enterprise/MBE ^ Prefer Not To Respond V Dofin \*Women-Owned Business ^ No ank Phone، Add Prefix Phone Extension Fax Return **Review and Submit Changes for Supplier Name** 合 Supplier Change Request 5. Click on the Confirm Changes checkbox **Company Profile** Welcome Addresses Contacts Payment Profile Submit 6. Click the Submit button. Exit Save for Later | Previous Next 🕨 Review and Submit Changes for Supplier Name Review and confirm your changes before submitting Use the "Review" button to review changed information. Use the "Submit" button to submit your change request. Email communication regarding this request will be sent to: Comments 5 254 characters remaining Confirm Changes Review Submit Withdraw 6 Exit Save for Later | Previous Next 🕨

- 7. Click on the 'Return to Supplier Change Request Selection page' link to review your submitted request and enter additional requests.
- 8. Click the 'Return to Supplier Home Page' link to return to the KCTCS Supplier Portal homepage.

# Welcome Supplier Change Request Submit Confirmation New Window Personalize Page Supplier Change Request Submit Confirmation Pending Approval ✓ You have successfully submitted your Supplier Change Request Your Change Request ID 000000041



Any email regarding the request status will be sent to:

Return to Supplier Change Request Selection Page

termine and the set

Return to Supplier Home Page 8